

ELECTRIC PLANT BOARD
RUSSELLVILLE, KY

APPLICATION FOR SERVICE POLICY

Our Policy

The Electric Plant Board's application for service policy is designed to insure that the Electric Plant Board has proper and adequate information to identify customers who are requesting service from the EPB at the time service is requested. The information obtained at time of request for service is used by the EPB to identify customers in the future who request information concerning their account and to prevent the disclosing of information that could be used to steal customers' identity. The application for service policy will be applied without regard of race, color, creed, sex, national origin or marital status.

Security Deposit

Every applicant for non-residential service will be required to provide a security deposit equal to two (2) times the estimated average monthly bill for each location service is requested. The deposit may be in the form of cash, surety bond, an Irrevocable Letter of Credit from a local bank, or other forms acceptable to the Electric Plant Board. Security deposits will not be required for service when the applicant is the City of Russellville, County of Logan, State of Kentucky or the United States of America as long the account remains in good standing. The EPB may waive a security deposit for service when the applicant has other service established with the EPB and the account is in good standing.

Applicants for residential service will be charged a security deposit based on the Electric Plant Board's Residential Deposit Policy.

Connection Fees

The Electric Plant Board may charge a connection fee to cover the cost of turning on service. The connection fee will be applied without regard of race, color, creed, sex, national origin or marital status.

Approved by the Board March 12, 2009